

A/C & HEAT PUMP INSTALLATIONS

There are new technologies that make it simple and convenient to have the comfort of central air without paying too much money. For example, many of our customers without central air systems are opting for the new split ductless systems that are efficient and very cost effective. Also, did you know that if you have a hot air heating system you already have the ductwork to install a central A/C system? If this is the case, you can install a system for a fraction of the cost.



Call us for a free consultation. Our technicians are expert installers and can recommend the most efficient and cost effective way to stay comfortable all summer long.

(717) 236-5031

GENERAL CONDITIONS

1. This agreement is between the customer and W.C. ESHENAU & SON, INC., herein referred to as the Company.
2. This agreement is null and void if anyone other than the Company services the equipment unless instructed to do so before hand by the Company.
3. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement; upon termination, there is no refund or credit allowed.
4. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's agreement coverage will be cancelled and a prorated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.
5. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the Service Plan invoice. This agreement is effective for a twelve (12) month period.
6. **Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. - 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate.**
7. **Only EMERGENCY SERVICE will be performed outside of normal working hours. EMERGENCY SERVICE shall be defined as: NO heat or air conditioning, creating an unsafe condition or causing damage to property. Non-emergency work, if requested, would be billed at our standard overtime rates.**
8. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lighting, freeze up, acts of God, or civil disturbance.
9. This agreement does not cover replacement of fan coil, compressor coil, compressor, expansion valve, line drier, or actuator.
10. This agreement does not cover the removal or disposal of refrigerant material of any kind.
11. This agreement does not cover water damage due to blockage/leakage in the primary drain pan, secondary drain pan under fan coil unit, or drain lines from drain pans.
12. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.
13. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss of damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.
14. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.
15. Customer will receive an annual 10% discount on the lower-priced option of any bundled Service Plans upon renewal of the combined Plans. Maintenance Plan monthly payment options are only available for customers currently enrolled in one of our fuel budget plans.



HEAT PUMP & AIR CONDITIONING MAINTENANCE PLANS



INSTALLATIONS • PRIORITY SERVICE • LOCAL EXPERTISE • DISCOUNTS

(717) 236-5031

www.eshenaur.com

200 S. 41st St., Harrisburg, PA 17111
PA # 1736

AIR CONDITIONING MAINTENANCE PLAN

\$119.95 or \$11 per month

When the most uncomfortable days of summer arrive, you want your air conditioning system operating at peak performance. Our Air Conditioning Maintenance Plan is designed to give our customers what they want most – an efficient running, dependable air conditioning system.

OUR A/C MAINTENANCE PLAN WILL:



Provide you with a **16 point system tune-up** that will reduce the likelihood that your equipment will malfunction during the hottest days of summer.



Provide you with priority service (see #6 in general conditions)



Provide you with a 15% discount on parts (excluding installations)



Extend the lifetime of your cooling system

OUR 16 POINT TUNE-UP INCLUDES THE FOLLOWING STEPS:

1. Check refrigerant charge and measure operating pressures and temperature (refrigerant not included)
2. Test compressor operating voltage and amperage
3. Lubricate and check motors
4. Clean or replace standard filters as necessary
5. Inspect and adjust fan belts
6. Flush condensate drain
7. Check electrical connections
8. Check thermostat operation
9. Check controls and safety switches
10. Inspect evaporator coil if accessible
11. Check blower wheel and bearing
12. Test pressure cutout switches
13. Inspect crankcase coil
14. Inspect condenser coil
15. Check condenser blade and motor bearing
16. Check condenser electrical disconnect switch

Receive the entire package of services and discount benefits along with the peace of mind that comes with knowing your system will work dependably when you need it most.

HEAT PUMP MAINTENANCE PLAN

\$249.95 or \$23 per month

Not only will a heat pump keep you cool in the summer, but it will keep you warm in the winter! Our Heat Pump Maintenance Plan is designed to efficiently maximize your overall comfort throughout the entire year for both your heating and cooling needs.

OUR HEAT PUMP MAINTENANCE PLAN WILL:



Perform **two** tune-ups (once in the Spring & once in the Fall)



Provide you with a **16 point system tune-up** that will reduce the likelihood that your equipment will malfunction at any point throughout the year



Provide you with priority service (see #6 in general conditions)



Provide you with a 15% discount on parts (excluding installations)



Extend the lifetime of your system



Combine & Save

Combine an Air Conditioning or Heat Pump Maintenance Plan with any of the following heating system coverage options and SAVE 10%!

➤ HEATING OIL ➤ PROPANE ➤ NATURAL GAS

