

GENERAL CONDITIONS

1. This agreement is between the customer and W.C. ESHENAU & SON, INC., herein referred to as the Company.

2. There shall be no obligation upon the Company to perform any service or provide parts after termination of this agreement; upon termination, there is no refund or credit allowed.

3. This agreement is offered to all customers subject to an inspection and approval of their equipment. If upon inspection, customer's equipment is found to be unacceptable or obsolete, customer's contract coverage will be canceled and a prorated refund will be returned to the customer. Repairs required to place equipment in acceptable conditions are excluded and will be charged separately.

4. This agreement will become effective immediately following the inspection and approval of the customer's equipment, as required above, and payment of the service plan invoice. This agreement is effective for a twelve (12) month period.

5. **Priority Service is defined as first available service and will be billed at normal business hour rates (8:00 A.M. - 4:30 P.M.). Priority Service provided on holidays and/or outside of normal hours will be subject to a prevailing rate.**

6. **Only EMERGENCY SERVICE will be performed outside of normal working hours. EMERGENCY SERVICE shall be defined as: NO heat, creating an unsafe condition, or causing damage to property.**

7. **No service calls** caused by improper setting of thermostat, switches in "off" position, filling boilers with water, draining expansion tank, replacing fuses, or tampering with equipment are covered by this agreement.

8. This agreement does not cover repair or service of this equipment damaged due to fire, flood, lighting, freeze up, acts of God, or civil disturbance.

9. The Company's obligation to furnish parts specifically listed herein shall be subject to the availability of parts through usual supply sources. Replacement of obsolete items for which parts are not available will be performed on a time and material basis.

10. The Company warrants that all services performed and parts installed by it shall be done in a workmanship-like manner and warranted for their intended use only.

11. The Company shall be liable solely for repairs to the covered equipment. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property, nor for damages resulting from defective equipment; loss of damage resulting from operation or non-operation of said equipment; delays in performing service; making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.

12. This agreement contains in the entire agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.

13. Customer will receive an annual 10% discount on the lower -priced option of any bundled Maintenance Plans upon renewal of the combined Plans.



NATURAL GAS MAINTENANCE PLANS



Providing Home Comfort Safety Since 1928

(717) 236-5031

www.eshenaurs.com

200 S. 41st St., Harrisburg, PA 17111

PA # 1736

HOME PROTECTION PLANS

NATURAL GAS FIRED BOILER OR FURNACE

WHY IS A NATURAL GAS MAINTENANCE PLAN A GOOD IDEA?

Assure that your home receives an annual safety inspection as well as increased equipment efficiency with a maintenance plan from W.C. Eshenaur & Son, Inc. Our Natural Gas Maintenance Plan not only includes an annual safety inspection from our certified technicians but also year round peace of mind knowing that we will be there if you need us.

PLAN BENEFITS:

- 1 Safety Check**
- 2 Annual Tune-Up**
- 3 Improved Indoor Air Quality**
- 4 15% Parts Discount**
- 5 24/7 Priority Service**
Refer to #5 in General Conditions

PLAN PRICE:
\$129.95

ADDITIONAL COVERAGE OPTIONS

Additional coverage options include all the benefits of the Natural Gas Maintenance Plan.



NATURAL GAS WATER HEATER

(Only available with Boiler or Furnace Coverage)

PLAN PRICE: \$50



NATURAL GAS FIREPLACE

PLAN PRICE: \$119.95



NATURAL GAS GENERATOR

PLAN PRICE: \$269.95



Combine & Save

Combine two or more Natural Gas coverage options OR combine any Natural Gas Maintenance Plans with the following Plans and SAVE 10%!

➤ **HEATING OIL**

➤ **PROPANE**

➤ **AIR CONDITIONING**

➤ **HEAT PUMP**



Call us today at

717-236-5031

for more information about enrolling in a
Natural Gas Maintenance Plan